

# Nurse Scheduling Problem

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# agenda

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# Introduction and justification

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- **Schedule** (verb): to appoint, assign, or designate for a fixed time.
- Very important when managing all kinds of employees and resources.
- Specially important and complex to healthcare professionals.
- Problem of great interest
  - Academic
  - practical

# Background

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- As seen in Burke et Al.(2004), scheduling approached by several investigators for more than 40 years.
- Until recently solved manually in a very time consuming process.
- First papers were based on a strictly mathematical approach.
- Heuristic and metaheuristic approaches are seen later.

# Problem definition

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According to Chesia et Al.(2014)

## Basic problem

- Weekly scheduling of a fixed number of nurses.
- Each day split in shifts.
- Skills with different requirements.

## General Problem

- Solution to the problem for a set of  $n$  weeks.
- Requests of the nurses accounted for as soft constraints.
- History of every week and overall history to account for contractual constraints.



# Model

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$$\begin{aligned} \text{Min } Z &= \sum_i \sum_j \sum_k p_{ijk} x_{ijk} \\ \sum_i x_{ijk} &\geq R_{jk}, \forall i \text{ in } N, j, k \\ m \leq \sum_j \sum_k x_{ijk} &\leq M, \forall i \text{ in } N \\ \sum_k x_{ijk} &= 1, \forall i \text{ in } N, j \\ \sum_{j=t}^{t+K} \sum_k x_{ijk} &\leq K, \forall i \text{ in } N, t \\ x_{ijk} &\in \{0,1\}, \forall i \text{ in } N, j, k \end{aligned}$$

- MILP
- Set  $N$  of  $n$  nurses given
- Nurse  $i$ , shift  $k$ , and day  $j$
- $R$ : minimal number of nurses
- $m, M$  : Range of working hours for nurses
- $K$ : max consecutive working days

# Objectives

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## General objective

propose algorithms for the optimization of nurse scheduling using elements derived from heuristics, metaheuristics, and modeling.

## Specific objectives

- Design and evaluate mathematical models.
- Design and implement optimization algorithms.
- Write an article/report.
- Participate in “The Second International Nurse Competition”. More info on INRC-II. (2015)

# Methodology, activities, and reach

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Weekly meetings with tutor

Four phases:

- Revision of state of art (weeks 4 – 6).
- Proposal of different models (week 7).
- Development of algorithms and experimentation (week 8 – 13).
- Drafting of report or article and submission to the competition (week 14 – 19).



# References

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# Questions?

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